

# Product Owner: Certification

Hands-on course of 2 days - 14h

Ref.: RWO - Price 2024: CHF2 380 (excl. taxes)

## EDUCATIONAL OBJECTIVES

At the end of the training, the trainee will be able to:

- Explain the role of the Product Owner (PO)
- Understand the steps of what a PO does: From the product vision to routine work with the development team
- Plan out your actions as a Product Owner in an Agile project
- Get certified as a Product Owner

## TEACHING METHODS

Lecture and participation with verification that understanding is being attained over time through exercises.

## EXAM

Preparing for the certification with mock exams with commented answers. Exam in English.

## CERTIFICATION

The exam is taken online at a later point, in English. It is one hour with 80 multiple-choice questions. A score of at least 85% is required to pass.

## THE PROGRAMME

last updated: 07/2021

### 1) Agility

- Why agility: New needs, motivations, culture, principles, what are the benefits?
- The Agile Manifesto and the 12 principles.
- Its fields of application.

### 2) The Scrum Guide

- Scrum theory: empirical process, pillars, Scrum values.
- Artifacts: Increment, Product Backlog, Sprint Backlog, Definition of Done.
- Global view of the events and the Sprint concept.
- Events: Sprint Planning, Daily Sprint, Sprint Review, Sprint Retrospective.
- Roles: the Scrum team, the Product Backlog, the Scrum Master, the development team.

### 3) The Product Owner

- Qualities and skills.
- Relationships with stakeholders.
- Multiple duties.
- Choosing the right Product Owner.

### 4) Value-based management

- What is value? Factors to take into account, notion of ROI and TCO (Total Cost of Ownership).
- Defining the vision: A model to formalize the vision, the Minimum Viable Product.
- Tools for defining value: Brainstorming, Product Box, "remember the future", personae, "Prune the tree", etc.
- The Product Backlog.
- Requirements management: Where are they found? traceability.
- The Kano model: Categories, questions to ask.

## TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

## ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

## TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

## TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

## ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@ORSYS.fr to review your request and its feasibility.

## 5) Scaling

- Some rules.
- Scrum of scrums.
- Nexus.
- SAFe.
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- Exam
- Tips for the exam.

*Mock scenario under test conditions.*

## 6) Access to the Scrum.org Professional Scrum Product Owner® I (PSPO I®) exam.

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  - What the Product Owner does
  - Defining and maintaining the vision.
- Managing the Product Backlog: different models for User Stories and acceptance tests, refinement.*

## 7) Participating in Sprint Planning.

- During the Sprint: be available, manage anomalies, monitor progress, etc.
- Conducting the Sprint Review: inspection, adaptation and feedback.
- Communicating progress.
- Technical debt.

# DATES

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## REMOTE CLASS

2024 : 20 Jun, 23 Sep, 25 Nov